



Improving Care for the End of Life: A Sourcebook for Health Care Managers and Clinicians

Joanne M.D. Lynn, Janice Lynch Schuster, Anne Wilkinson, Lin Noyes Simon

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Health care professionals seeking to improve the quality of life for those living with serious illness and nearing the end of life will find exactly what their organization needs in the second edition of this acclaimed book by Dr. Joanne Lynn and her colleagues. *Improving Care for the End of Life* provides expert guidance on how to make significant improvements now, at all levels of the health care system from the bedside and the hospital to the health care policy and legislative arenas by using the rapid-cycle breakthrough approach to change. The ideas are proven, and the stories of teams that have put them to use will inspire and enlighten.

New to the second edition:

? New chapters to address issues of growing interest such as continuity of care, and the special needs of dementia patients and their loved ones.


? Details on trajectories of care and how these affect decisions at the end of life

? Updated and expanded information on pain management, advance care planning, ventilator withdrawal, depression and delirium, advanced heart and lung disease, and more

? Scores of new insights, measurement approaches, and tips based on the experiences of hundreds of improvement teams nationwide

? Thoroughly updated references

The sourcebook speaks to all managers of health care systems serving people with serious illnesses, including doctors in offices, nurse managers on hospital units, social workers in long-term care facilities, administrators of home care and hospice agencies, hospital chaplains, directors of volunteer services, and others.

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