



Shifting the Monkey: The Art of Protecting Good People From Liars, Criers, and Other Slackers

Todd Whitaker

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Poor employees get a disproportionate amount of attention. Why? Because they complain the loudest, create the greatest disruptions, and rely on others to assume the responsibilities that they shirk. Learn how to focus on your good employees first, and help them shift these “monkeys” back to the underperformers. Through a simple but brilliant metaphor, the author helps you reinvigorate your staff and transform your organization.

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