



Enhancing Social Work Management: Theory and Best Practice from the UK and USA

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This book looks at the nature of management in the human services sector and examines the prevailing issues affecting both the UK and USA.

Contradictory forces affect the act of management, such as the imperatives driving the introduction of new control systems which exist alongside the requirement to cut resources. In this book, contributors present both the problems and opportunities associated with the growth of management in the social care sector. They cover key topics including the implementation of change in the childcare sector; diversity - looking at the ways in which care managers can more effectively serve a growing multicultural and global society; performance measurement; the impact of electronic technologies and telecommunications; risk and safety in the workplace; and ethics in making personnel decisions, managing finances, planning and maintaining key relationships.

This will be essential reading for social workers and human services managers, and students in health and social welfare internationally.

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