



# Apple Pro Training Series: OS X Support Essentials 10.9: Supporting and Troubleshooting OS X Mavericks, Access Card

*Kevin M. White, Gordon Davisson*

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The only Apple-certified book on OS X Mountain Lion, this revised best-seller will take you deep inside the latest big-cat operating system-covering everything from installation and configuration, customizing the operating system, supporting applications, setting up peripherals, and more. Whether you're a support technician or simply an ardent Mac user, you'll quickly learn and master the new features in OS X Mountain Lion. Following the learning objectives of the Apple Certified Support Professional exam, this self-paced book is a perfect guide for Apple's training and a first-rate primer for computer support personnel who need to troubleshoot and optimize OS X Mountain Lion as part of their jobs. Step-by-step exercises reinforce the concepts taught through practical application. Chapter review sections and quizzes summarize and reinforce acquired knowledge. The Apple Pro Training Series serves as both a self-paced learning tool and the official curriculum for OS X Mountain Lion and OS X Mountain Lion Server certification programs.

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